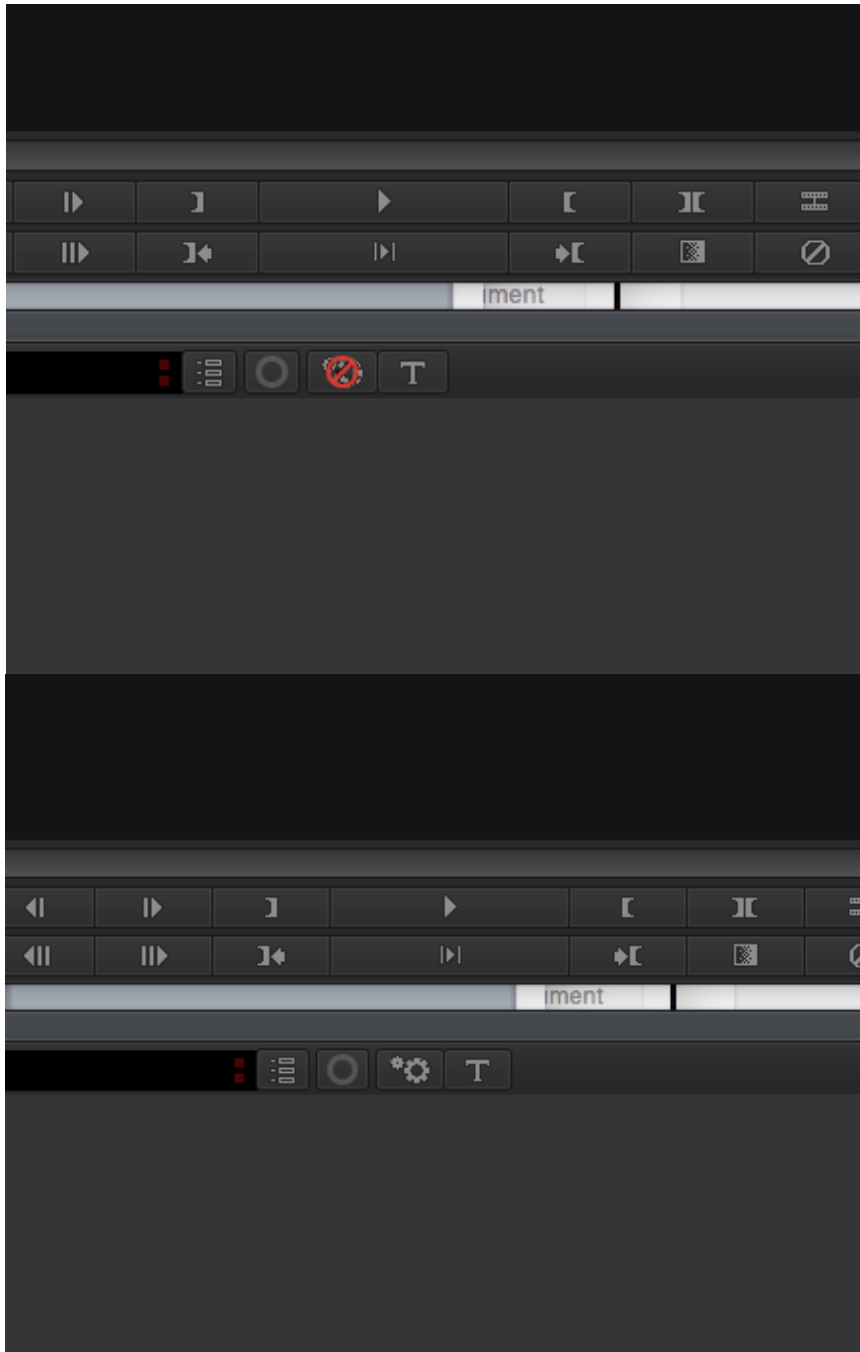


SETTINGS TROUBLESHOOTING 101 FOR AVID & AE

1. No video or audio coming out of Avid.

- Check that the Aja hardware is not disabled. (See below)

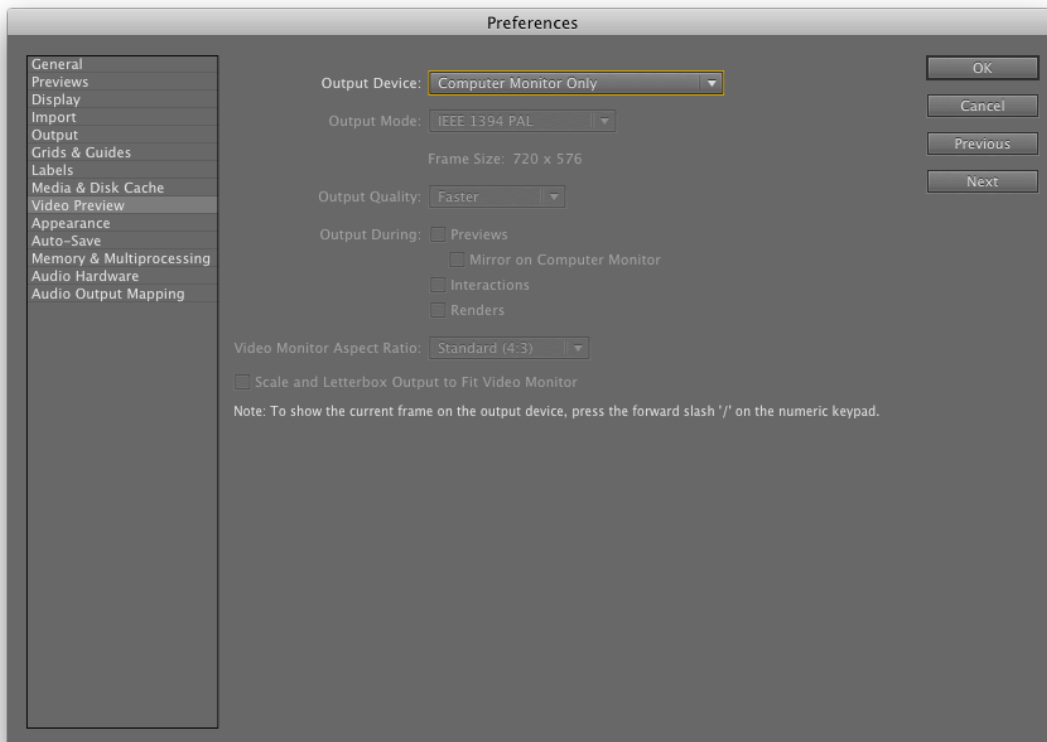


AFTER EFFECTS SETTINGS

These settings can impact Final Cut performance as well as over all system performance if AE is open.

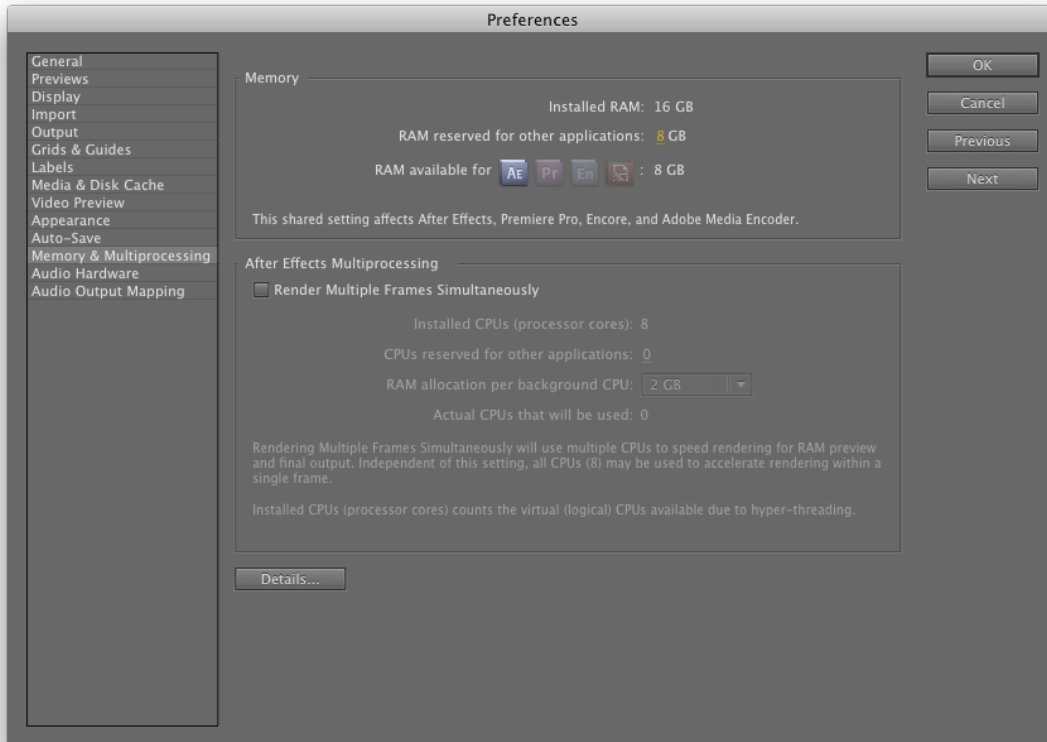
SET OUTPUT DEVICE TO: COMPUTER MONITOR ONLY

(The exception here is if you are working in AE only and not intending to use Final Cut in which case use of the AJA for video playback is useful.)



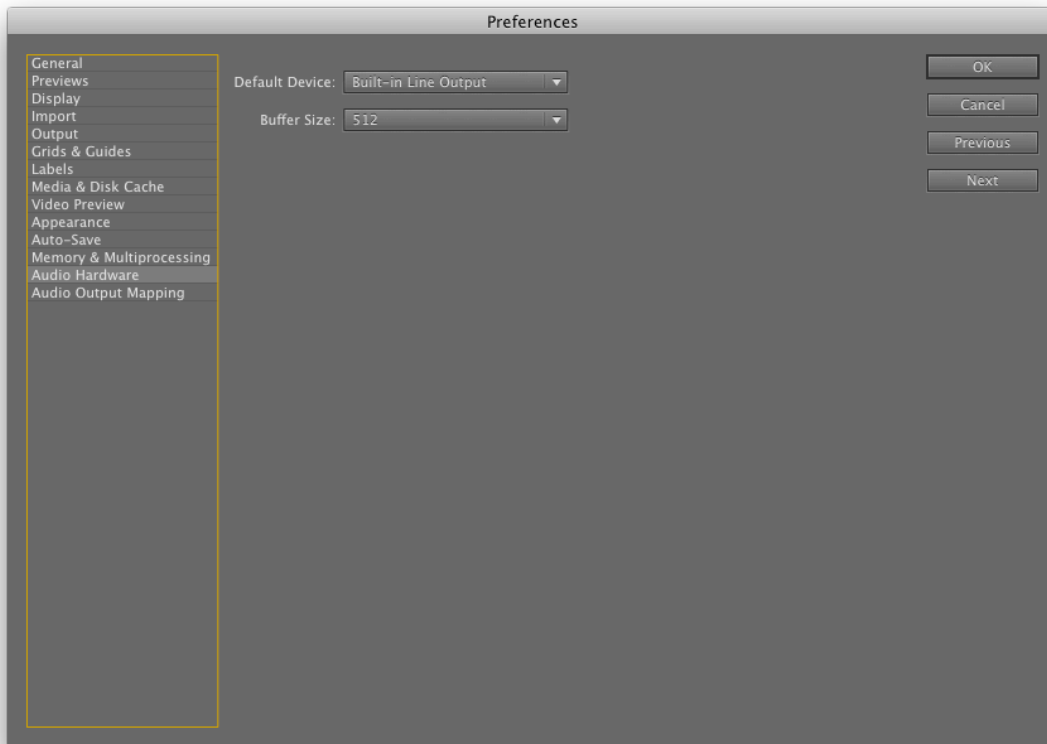
RAM SETTINGS:

SET 16GB Reserved for other applications/ 16 available for Adobe.



AUDIO HARDWARE:

Be sure this is set to “Built in line output”. Usually there is no sound in after effects anyway. If this is set to AJA, every time you go in and out of Final Cut the AJA has to re-calibrate which can lead to beach-balling and audio lag or stuttering in Final Cut.



SYSTEM SETTINGS / SOUND:

Verify that Output is set to Line Out. If this is set to AJA, every time you go in and out of Avid the AJA has to re-calibrate which can lead to beach-balling and audio lag or stuttering in Avid.

